



AUSTRALIAN  
WAR WIDOWS  
QUEENSLAND  
2018-19

# CHAIRMAN'S REPORT



The reporting year ended 31 March 2019 was a year of change for Australian War Widows Queensland (AWWQ). The year saw the appointment of a new Chief Executive Officer, Natasha Oickle, following the resignation of her predecessor Sonja Gilchrist. The AWWQ Board of Directors, comprised of War Widow directors and independent directors, has also seen changes. In 2018 War Widow director Helen Strange OAM and independent director Steven Blinkhorn left the Board and Dr Kim Morgan-Short joined us. More recently, War Widow Directors Bron Drinkwater and Val Rooney have resigned and, following this AGM, War Widow Director Suzi Vincent and independent director Peter Eardley will be leaving us. I would like to thank all directors, past and present for their tireless work in the service of the organisation.

This year only two nominations were received for the two AWWQ War Widow director vacancies. As such there was no need for a ballot and I congratulate Cath Hartshorn and Judy Smith, who will now join the AWWQ Board. I can also announce the recruitment of a new independent director to the Board, Jennifer Walker. She is well-qualified and highly experienced, and I am sure that she will be great additions to the Board. CEO Natasha Oickle and her team have worked extremely hard to deliver on the Strategic Plan developed in 2017 as an integral part of the then

new AWWQ organisation. This plan, with emphasis on wellness support services for members, communications and long-term financial sustainability, aims to provide improved services for members. Members will note from the CEO's report to the AGM, that there has been a significant increase in member services delivered by staff over the past year. These services now include providing members with assistance dealing with the Federal Government's myaged-care initiative, designed to help older Australians remain in their homes.

A new database has been developed to identify and monitor the needs of our members with feedback initiatives implemented to improve our service delivery. Our team has also worked to continue to improve our communications with members and this is reflected in improvements to the quality and content of the Bulletin and development of our online presence. I sincerely thank our wonderful staff for their great work throughout the year.

This year featured several great events for members. The success of Friendship Day in Townsville was a testimony to all the hard work put in by Suzi Vincent and the members of the Townsville Sub Branch. Jessie Vasey Day and Christmas events also featured and were enjoyed by all. The coming year looks equally exciting with Bron Drinkwater and Gold Coast South Sub Branch members hosting Friendship Day on the Gold Coast.

AWWQ continues to support affordable housing for War Widows in need through the operation of our residential units, Marina Court in New Farm and Amity Place in Redcliffe. As previously reported, demand for affordable accommodation for War Widows continues to fall and we have a small number of vacant units in New Farm. Our holiday / respite units in Centrepoint at Caloundra continue to be utilised by members. One of our holiday units is suitable for guests with reduced mobility and this was refurbished during the year. I encourage members to take advantage of these units.

Last year I reported on the Investment Strategy developed by the Board to secure the long-term financial viability of AWWQ and the appointment

of Lambda Investment Solutions to manage our investment funds. This year I can report that after a disappointing first half yield, the performance of our investment portfolio has improved and will provide ongoing contributions to fund AWWQ operations. During the financial year ending 31 March 2019, the sum of \$350,000 was withdrawn from our investment portfolio to support operations. This amount approximates the asset growth of the fund during the financial year. Taking into account this financial contribution, and discounting the income posted from the sale of Jessie Vasey Place in Toowong, AWWQ posted a loss for the trading year. The Board would like to move to a breakeven position as soon as possible and is working with the CEO and the team to achieve this by way of improving revenue streams.

I would like to recognise the excellent work that AWWQ President Jenny Gregory has done during the year. The position of State President has never been an easy one however in recent years it has grown to be an almost full-time role involving significant travel throughout the State, representation at numerous events and attendance at Head Office on an almost daily basis. Jenny is doing an excellent job as President and I commend her for this.

Members will be aware of the devastating effects of the Townsville floods in January and February this year. The floods impacted many of our Townsville members and I would like to thank those Sub Branches and members who contributed to our Townsville flood appeal. With your assistance we were able to provide assistance to those members affected. I would particularly like to thank Suzi Vincent, Townsville Sub Branch President and AWWQ Director, for her incredible work during, and after, the floods.

I believe the new direction and strategic plan that AWWQ initiated in 2017 is working well and feedback from our members supports this. I thank our Board Directors and staff for their outstanding contributions this year and look forward to working with them and our incoming directors over the coming year.

Stephen Scott  
Chairman

# STATE PRESIDENT'S REPORT

It has once again been an enormous privilege to have served my third year as President of Australian War Widows Queensland (AWWQ). I am proud to have been involved with War Widows in Queensland since 2013, first with the Gold Coast South Sub Branch, then with the Queensland Guild Council, and now with the AWWQ Board.

This year I am prouder still to be the leader of an organisation that is working steadily through enormous change, while contributing meaningfully to the future of our members. As with any organisation that is undergoing change there have been some challenges along the way. We were saddened by the resignations of Board members Bron Drinkwater and Val Rooney during the year and I thank them sincerely for their contribution to the Board.

We also say farewell to Board Directors Suzi Vincent and Peter Eardley who chose not to stand again for re-election. All four of these departing Board members have given outstanding service to AWWQ and they will be missed.

In this regard, we are very fortunate to welcome two new War Widow Directors to the Board, Cath Hartshorn and Judy Smith as well as a new Independent Director, Jenny Walker. All three of these new Directors come very qualified and we look forward to working with them and ensuring that we continue to look after you, our members, and to serve your needs.

The staff have worked tremendously hard this year under the capable direction of CEO Natasha Oickle. Our members have benefited from the services, grants and events that have been sourced and implemented by them. I thank all of

the staff for their commitment, passion and hard work throughout the past year. We were sad to see Jackie leave, and we welcome Sue Hilditch and Samm Mayrseidl to the team. The Board and staff have also worked hard to raise the profile of AWWQ in Queensland by working closely with other ESOs, community groups and defence service personnel.

Another way in which the profile of our organisation is raised is through our events and this year, a very successful Friendship Day was held on the Gold Coast hosted by the Gold Coast South Sub Branch. We thank Bron Drinkwater and her team for all their hard work. Our Patron, His Excellency the Honourable Paul de Jersey, deserves our thanks for his ongoing interest and support in attending this year's Friendship Day Memorial Service and Civic Reception.

I record my gratitude for the ongoing work of our small, dedicated and highly competent staff, my appreciation for the time and commitment of my fellow Board Directors, and sincerely thank our wider group of members who volunteer to serve on the committees of our Sub Branches and Social Groups. Without these combined efforts we could not deliver on our commitments to our AWWQ members.

I look forward to another exciting year.



Jenny Gregory  
State President

*"I am blessed to be part of such a wonderfully supportive organisation like AWWQ"*

*- AWWQ Member*



*"Thank you for all the help you give us, solving all of our problems, at all times. We appreciate what [AWWQ] does for us. May God bless you"*

*- AWWQ Member*



# WELCOME



For 72 years, AWWQ has been advocating for, and supporting the needs of Australian War Widows.

Today, our support is just as strong as it was then. Jessie Mary Vasey, AWWQ's founder, saw a need to support War Widows struggling emotionally and financially after the loss of their partners. She dedicated the remainder of her life to helping this vulnerable cohort, gaining recognition for War Widows from Government and the community.

Although the social and political landscape has changed considerably since 1947, we continue carrying that torch in all our undertakings. This year marks the end of the first year of our Strategic Plan and we are proud to reflect on the achievements we have made. We are aware that our work is only possible through the generosity of our War Widow volunteers throughout Queensland, the Department of Veterans Affairs and our supporters, partners and donors. Your support has enabled us to care for some of Queensland's most vulnerable people.

I would like to recognise the Board of Directors and staff of AWWQ who commit their professional lives to passionately serving those in need. Their contributions have made a measureable impact on the lives of War Widows and their families. Our commitment to diversity and inclusion is mirrored in our staff who come from diverse backgrounds that reflect our contemporary communities and Australia as a whole.

Our Strategic Goals have driven AWWQ to change the way we support War Widows and their families. Queensland is now the only state offering a direct service model to assist War Widows in a more meaningful and personalised manner, and this has resulted in a closer relationship between the staff of AWWQ and the 27 Sub Branches &

Social Groups throughout Queensland. We are pleased to receive feedback that this change is having a positive and measurable effect on our members.

We continued to put the needs of War Widows on the government agenda by providing research-based advocacy and review submissions. We also continued providing affordable housing to 62 War Widows as well as respite accommodation to War Widows, and their carers and/or families. We have reached out to War Widows living in rural and remote areas of Queensland by diversifying our communication strategies to include eNewsletters and Facebook. This has increased our visibility in the community and enabled us to make contact with contemporary War Widows who utilise online platforms to keep in touch.

The work we do does not come without challenge. We continuously require financial support to help us meet our capacity and capability. In response to this need, we have applied for 98 grants this year for transport, events, emergency funding for members and other activities. We have also commenced the provision of training for our members, starting with Information Technology and mobile phone usage which will enable increased independence among our more senior War Widows.

AWWQ rebranded this year, introducing a contemporary logo along with standardised print and digital media. We have also tightened up governance with improved policies, systems and processes that reflect the needs of our members and enhances the way in which we align with regulatory bodies. This included the introduction of a new suite of HR, Operational and Governance Policies as well as a Members' Handbook. Our Bulletin has been going from strength to strength as we endeavour to include information that is relevant, meaningful and helpful to our members.

As we commence a new year, we look forward to the challenges and opportunities that await us. With each member we support, we do so with a clear strategic plan, a skilled and dedicated team of staff and the strength of our partners and community behind us.

Natasha Oickle  
Chief Executive Officer



We support them  
because  
they supported us

## WE ARE

AUSTRALIAN  
WAR WIDOWS

We exist to empower, inspire and celebrate all War Widows and families while providing whole of life support and assistance.

There are 55,297 War Widows in Australia of which 12,707 reside in Queensland. Many War Widows spend their married years moving around with their partners, constantly uprooting their families and, in many cases, unable to commit time to their own education or personal needs. After military service, War Widows often spend several years caring for their children and trying to forge a 'civilian' life while also caring for their partners who suffer from war-related mental or physical ailments. To illustrate, in 2016 there were over 50,000 veterans suffering from accepted conditions such as PTSD, depression, hearing loss, alcohol dependence and physical disabilities that require intense support. With these statistics, it isn't difficult to see how the partners of veterans have, over the years,

supported veterans - in particular during a time when other support mechanisms were not as accessible as they are now. In providing this support, War Widows put their own needs on hold and, as a result, also suffer injuries.

With their husbands' passing, many War Widows find themselves without social support, adequate education or a sense of purpose. As one can imagine, mental illnesses such as depression and PTSD are also high among our War Widows. Many of them raise sons or daughters who also join the military and, upon their return, also suffer injuries that require care. They become carers again: 'War Mothers', 'War Sisters', 'War Aunties' etc. With the trauma of this life comes a higher incidence of family breakdown and elder abuse of our War Widows.

While support is available for them, many War Widows do not know how to access it or have given up trying altogether. There have been many reforms based on studies into Veterans and their needs, however much more work needs to be done to learn more about our War Widows and their unique support needs - in particular the high incidence of social isolation, mobility and mental illness. We look forward to contributing to that research to enhance funding priorities and public awareness.



## HONOUR

We honour not only the sacrifice of those who have given their lives, but also the sacrifice of our war widows and their families. We acknowledge the hardship they have experienced and the sacrifices they have made and recognise their strength and endurance.



## FRIENDSHIP

We value the powerful bond of shared experience and understanding. We cherish the friendships among our members and support them through various social events and activities.



## SUPPORT

We exist to support war widows in Queensland. We provide referral and advocacy services and local support through Sub Branches and Social Groups.



## ADVOCACY

We provide a collective voice for change. We advocate on current issues affecting war widows with the aim of protecting the interests of our members.

REACH  
OUT

1

SUPPORT  
MEANINGFULLY

2

BUILD  
BRIDGES

3

GOVERN  
EFFECTIVELY

4

## WE ARE

MAKING AN  
IMPACT

Our goals reflect our values and direct everything we do



# WE ARE..

## REACHING OUT

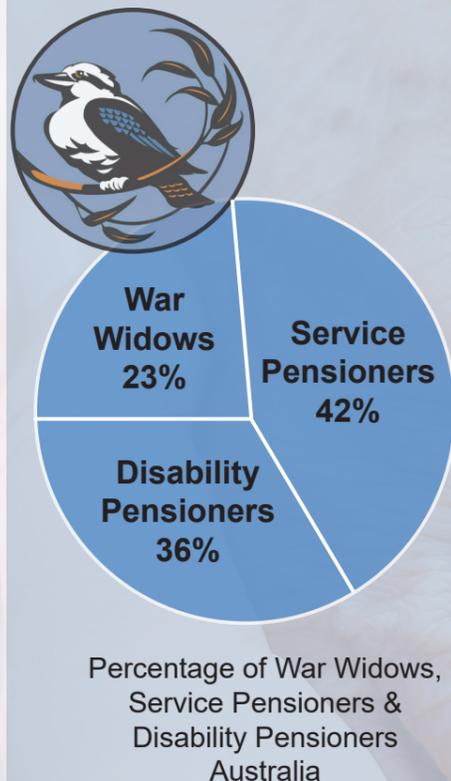
One of the most important services we provide for War Widows is opportunity to connect with one another. This year we have expanded our platforms for reaching out and this has enabled us to be more inclusive of War Widows of different ages as well as their families and the community at large. As War Widows age, their need for social interaction does not diminish, however, the manner in which they interact does. AWWQ acknowledges and accommodates these changing needs.

Some of the commonly known triggers causing social isolation include:

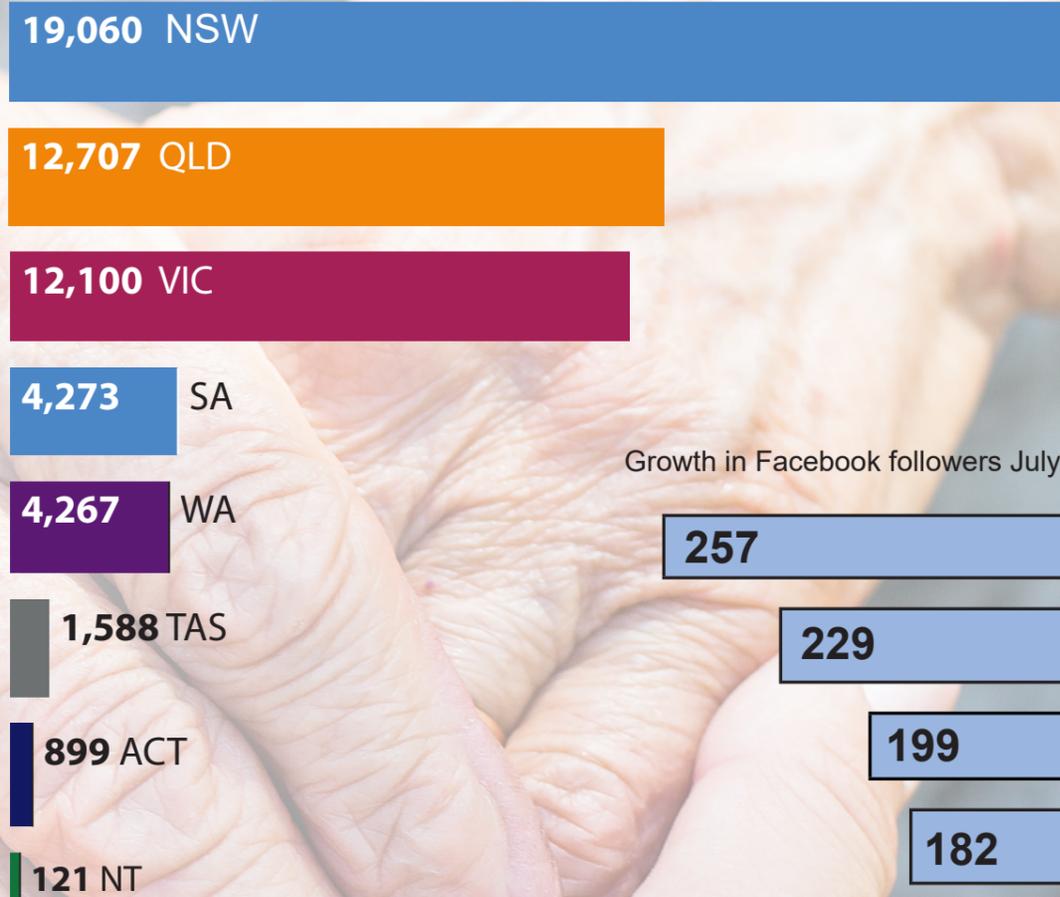
- Losing a loved one or friend
- Lack of close family ties
- Living alone
- Decreased mobility and access to suitable transport
- Frailty and declining health
- Depression or anxiety
- Feelings of being “different” in society
- Lack of purpose or meaning in life

Statistics from Beyond Blue show that approximately 10-15 percent of older people experience depression. Most individuals may experience one or a few of the above triggers. However, the vast majority of **War Widows experience all of the them** and this means that the incidence of depression is far greater.

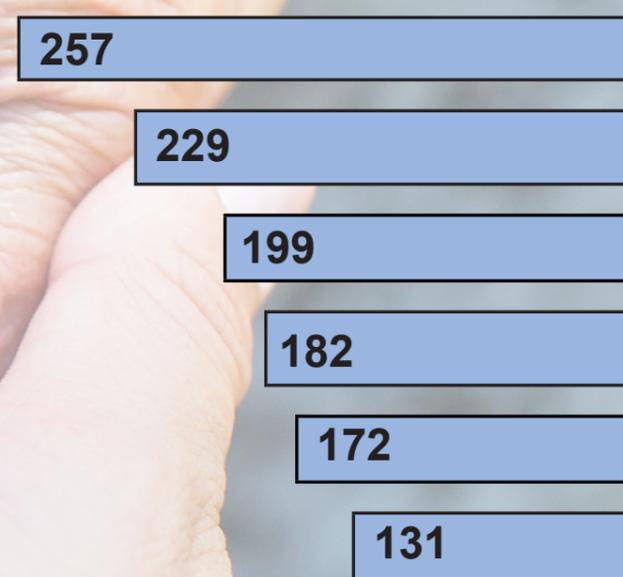
In addition, AWWQ recognises that our younger War Widows often miss out on events due to family or work commitments. As such, this year we started an AWWQ Facebook page and online Young War Widows' Chat Group. We also started utilising e-communication platforms that enable us to disseminate information efficiently and effectively to members and the community.



Number of War Widows by State



Growth in Facebook followers July 2018 - July 2019



**48**  
Enews articles & social media posts to 873 members & stakeholders in the community

**60**  
Visits were made to Sub Branches & Social Groups

**65**  
Presentations given in the community to raise awareness of AWWQ support services

**275**  
Meetings and events were held throughout QLD

**548**  
War Widows and guests attended state-run events throughout the year

**13,593**  
Publications sent out to support isolated War Widows to stay in touch

## WE ARE..

# SUPPORTING MEANINGFULLY

AWWQ is the only direct service provider solely dedicated to War Widows in Queensland.

Supporting War Widows meaningfully requires a broad and flexible approach to service provision. One size fits all simply doesn't enable effective or sustainable solutions to the myriad of challenges our War Widows face. This year, in response to those changing needs, we implemented a support model that is goal-based, self-directed and contextualised to individual circumstances and desired outcomes. We recognise that helping War Widows doesn't always mean supporting only the War Widow and, as such, our support extends to the family unit.

## WE ARE..

# MAKING A DIFFERENCE

...and the difference is measurable. For the first time, we are quantifying the work we do and this enables us to clearly see the impact we are making on the lives of those we serve.

AWWQ's  
**6**  
dedicated staff...

Responded to  
**49**  
members in urgent\* need  
\*situations of high risk where there is immediate risk to life (eg: suicide risk, critical elderly abuse)

Housed  
**94**  
War Widows in temporary or permanent accommodation

Made  
**2,450**  
referrals to other service providers

Provided  
**5,096**  
hours of counselling to members experiencing difficulties

Responded to  
**7,200**  
calls for information or assistance



## BUILDING BRIDGES

We work to influence policy relating to war widows and their families. We strive to raise awareness and support of their challenges and communicate AWWQ's role in supporting them.

At AWWQ, we have been working on building connections with stakeholders in both the public and private sectors to enhance the support services we provide and increase our visibility in the community. We would like to thank the following organisations for their valuable contribution to War Widows throughout the year.

- |   |   |
|---|---|
| ACNC  | National Malaya & Borneo Veterans Association   |
| A.I.F Memorial Lodge                            | National NAIDOC Committee   |
| Aged & Disability Advocates (ADA)               | National Servicemen's Association   |
| ANZAC Day Commemoration Committee               | North Queensland Consultative Forum   |
| Association of Queensland Korea Veterans        | Office of the Lord Mayor  |
| Associations Forum                              | Office of the Premier QLD   |
| Australian-American Association                 | Peninsula Private Hospital  |
| Be Connected                                    | QLD TPI Association   |
| Beyond Blue                                     | Queensland Nurses & Midwives Union  |
| Brisbane City Council                           | Queensland Police Service   |
| Buderim Private Hospital                        | Red Cross   |
| CALD Communities Action Group                   | Republic of Vietnam Armed Forces Association of QLD                                     |
| Carers Queensland                               | Rotary Club   |
| Centrelink                                      | RSL Queensland  |
| Country Womens' Association                     | RSL South Eastern District Ltd  |
| Defence Reserves Support Council                | Skattle   |
| Defence Services Council (AVADSC)               | Steadfast   |
| Department of Communities, Disability & Seniors | UHY Haines Norton   |
| Department of Defence                           | United Grand Lodge of Queensland  |
| Department of Education                         | United Nations Association of Australia, QLD (UNAAQ)                                    |
| Department of Veterans' Affairs                 | Vietnam Veterans Association  |
| Enoggera Barracks                               | War Widows Guild of Australia ACT   |
| Ex-Service Womens' Auxiliary                    | War Widows Guild of Australia National  |
| 4 RAR Association QLD                           | War Widows Guild of Australia NSW   |
| Gallipoli Medical Research Foundation           | War Widows Guild of Australia SA  |
| Government House Queensland                     | War Widows Guild of Australia VIC   |
| Greenslopes Private Hospital                    | War Widows Guild of Australia WA  |
| HMAS Moreton                                    |   |
| Kedron Wavell Sub Branch RSL                    |   |
| Kerin Lawyers                                   | Our Patron  |
| Legacy  | AWWQ is honoured to have the Governor, His Excellency Paul de Jersey AC, as our Patron. |
| Lifeline  |   |
| Mates4Mates                                     |   |
| Maroochydore Private Hospital                   |   |
| Myagedcare                                      |   |
| National Council of Women                       |   |

## GOVERNING EFFECTIVELY

AWWQ is committed to effective corporate governance arrangements. As a registered charity regulated by Australian Charities and Not-for-profit Commission (ACNC), we apply the ACNC Governance Standards as well as industry best-practice to everything we do.

This year we took several steps to increase our standard of governance across the business. For the first time, we continuously and systematically measured progress against our strategic objectives and invested in technology to collate and analyse information about our members, enabling us to track progress and identify trends.

AWWQ also made advancements in service planning and continuous improvement through improved transparency and communication directly with members. We implemented a structured 'bottom up' approach, giving our members a strong voice via our newly-formed Regional Members Consultative Groups and increased face-to-face contact.

Furthermore, our governance is underpinned with the following policies that were implemented and embedded

- over the year:
- Access & Equity Policy
  - Asset Management Policy
  - Board Appointment & Election Policy
  - Board Pre Election Policy
  - Code of Conduct
  - Corporate Governance Policy
  - Confidentiality Policy
  - Conflict of Interest Policy
  - Continuous Improvement Framework
  - Cultural Safety, Discrimination & Equal Opportunity Policy
  - Delegations of Authority Policy
  - Duty of Care Policy
  - Feedback & Complaints Policy
  - Financial Audit Policy
  - Financial Management Policy
  - Management Review Policy
  - Member Intake, Referral & Exit Policy
  - Performance Management Policy
  - Policy Development & Review
  - Privacy Policy
  - Procurement & Outsourcing Policy
  - Professional Development Policy
  - Public Relations Policy
  - Records Management Policy
  - Recruitment & Selection Policy
  - Reporting Policy
  - Risk Management Framework
  - Strategic Planning Policy
  - Workplace Health & Safety Policy



# BOARD DIRECTORS

Jenny Gregory  
State President & Board  
Director



Dr Kim Morgan-Short  
Board Director



Michelle McGrath, OAM  
Secretary of the Board



Suzi Vincent  
Board Director



Stephen Scott  
Chairman of the Board



Val Rooney  
Board Director



Peter Eardley  
Board Director



Bron Drinkwater  
Board Director



# HEAD OFFICE STAFF

Rebecca Cordingley  
Lifestyle Support  
Coordinator



Natasha Oickle  
Chief Executive  
Officer



Sue Hilditch  
Lifestyle Support  
Coordinator



Jason Orchard  
Operations Manager



Rachel Johnson  
Administration  
Manager



Samm Mayrseidl  
Member Support  
Officer



## AWWQ MOTTO

WE ALL BELONG TO EACH OTHER  
WE ALL NEED EACH OTHER  
IT IS IN SERVING EACH OTHER  
AND IN SACRIFICING FOR OUR  
COMMON GOOD, THAT  
WE ARE FINDING OUT TRUE LIFE

# DIRECTOR'S REPORT

## FY2018-19

Independent Directors	Appointment to Board	Cessation Date	Meetings eligible to attend	Number Attended	Qualifications & Experience
Stephen Scott, GAICD Chairman	05/07/2016	-	10	9	Former Senior Executive AEG Ogden, Graduate, Australian Institute of Company Directors
Jennifer Gregory State President	05/07/2016	-	10	9	Bachelor of Applied Science (Nursing), University of Canberra; Graduate Diploma in Health Services Management, Charles Sturt University; Currently serves on the Board of AVCAT; 20 years as a Registered Nurse in the Community Services Sector; Former Deputy Director of Nursing for Aged Care; Educator for Alzheimer's, ACT
Michelle McGrath, OAM Secretary	01/03/2017	-	10	9	Order of Australia Medal (OAM) for working with people with dementia; 14 years as CEO of Alzheimer's Australia ACT; 3 years as Manager, Red Cross ACT
Peter Eardley, BA, LLB Independent Director	05/07/2016	-	10	8	BA, LLB Sydney University 1973; Graduate, Australian Institute of Company Directors, 2015 Court appointed Mediator and Case Appraiser in all QLD jurisdictions; Honorary Life Member, Queensland Law Society; 40 years of legal practice in NSW and QLD; Member, CPA Disciplinary Panel; Life member, Save the Children Foundation in recognition of pro bono services rendered; Law Society Representative, Supreme Court; Currently Senior Consultant, Kerin Lawyers Past Positions: President, Queensland Law Society; Queensland Director, Law Council of Australia; Director, Lexon Insurance
Valerie Rooney War Widow Director	05/07/2016	19/06/2018	10	9	JP Qualified; 30 years as a Real Estate Agent; President of AWWQ South West Sub Branch
Suzanne Vincent War Widow Director	24/01/2017	-	10	5	Diploma of Nursing, Royal Melbourne Hospital; Post Graduate studies in Aged Care, Mental Health & Palliative Care; Diploma of Community Services Management; Diploma of Counselling; Townsville Sub Branch President; 10 years as CEO of Pilbara & Kimberly Care, Not-for-profit organisation (Aged, Disability and Community Based Care)
Bron Drinkwater War Widow Director	05/07/2016	-	10	9	Welfare Officer, RSL Support Centre President of the Gold Coast South War Widows Branch; Member of JP Association; Member of Vietnam Veterans Association; Member of TPI Association
Kim Morgan-Short, MD War Widow Director	05/09/2018	-	4	4	Post Graduate Certificate in Applied Law; Post Graduate Diploma in Medical Law & Ethics; Qualified General Practitioner; Civilian General Practitioner with expertise in Aviation Medicine and Women's Health for the Australian Defence Force; Member, Australian Medical Association General Practice Committee
Steven Blinkhorn, GAICD Secretary	05/07/2016	05/09/2018	6	4	Former CEO Brisbane Legacy; Bachelor of Business; Graduate, Australian Institute of Company Directors
Helen Strange, OAM War Widow Director	05/07/2016	05/09/2018	6	5	President, AWWQ Toowoomba Sub Branch; former State President, War Widows Guild of Australia (Queensland)



## Concise financial report for the year ended 31 March 2019

The concise financial report is an extract from the full financial report for the year ended 31 March 2019. The financial statements, specific disclosures and other information included in the concise financial report are derived from, and consistent with, the corresponding full financial report of Australian War Widows Queensland. The concise financial report cannot be expected to provide as detailed an understanding of the financial performance, financial position and financing and investing activities of Australian War Widows Queensland as the full financial report. Copies of the full financial report and auditor's report, containing more detailed information, can be obtained on request by contacting Australian War Widows Queensland.

### Statement of comprehensive income

	Note	2019	2018
Revenue	2a	951,784	883,673
Other income	2a	2,189,812	-
Employee benefits expense	*	(520,692)	(493,116)
Bulletin, printing and stationery		(62,311)	(60,461)
Computer expenses		(18,888)	(12,311)
Donations and goodwill payments		(725)	(109)
Members activities, functions and events		(44,090)	(45,976)
Rent and occupancy expenses		(32,000)	(29,333)
Travel expenses		(35,681)	(26,635)
Electricity and gas		(12,475)	(13,540)
Rates and statutory charges		(112,904)	(120,927)
Repairs and maintenance expenses		(111,776)	(99,090)
Depreciation and amortisation expense		(177,369)	(184,624)
Other expenses		(241,646)	(216,698)
<b>Surplus/(deficit) for the year</b>		<b>1,771,039</b>	(419,147)
Other comprehensive income		-	-
Items that will not be reclassified subsequently to surplus or deficit		-	-
Net fair value movements in financial assets		(41,857)	(131,089)
<b>Other comprehensive income for the year</b>		<b>(41,857)</b>	(131,089)
<b>Total comprehensive income for the year</b>		<b>1,729,182</b>	(550,236)

\* Employee benefits expense are shown as having increased from 2018 to 2019. This is due to movement of provisions from the previous year and not attributed to amounts paid in 2019. Actual wages and salaries have remained stable.

### Statement of financial position

	2019	2018
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and cash equivalents (5)	2,510,502	170,422
Trade and other receivables (6)	9,188	12,535
Non current assets held for sale (7)	-	419,316
Other assets (8)	8,787	11,672
<b>TOTAL CURRENT ASSETS</b>	<b>2,528,477</b>	613,945
<b>NON CURRENT ASSETS</b>		
Other financial assets (9)	7,221,280	7,292,569
Property, plant and equipment (10)	7,390,583	7,511,079
Intangible assets	1,388	1,944
<b>TOTAL NON CURRENT ASSETS</b>	<b>14,613,251</b>	14,805,592
<b>TOTAL ASSETS</b>	<b>17,141,728</b>	15,419,537
<b>LIABILITIES</b>		
<b>CURRENT LIABILITIES</b>		
Trade and other payables (11)	53,109	59,291
Employee benefits (12)	25,634	20,025
Other liabilities (13)	21,040	24,015
<b>TOTAL CURRENT LIABILITIES</b>	<b>99,783</b>	103,331
<b>NON CURRENT LIABILITIES</b>		
Employee benefits (12)	7,925	11,368
<b>TOTAL NON CURRENT LIABILITIES</b>	<b>7,925</b>	11,368
<b>TOTAL LIABILITIES</b>	<b>107,708</b>	114,699
<b>NET ASSETS</b>	<b>17,034,020</b>	15,304,838
<b>EQUITY</b>		
Restricted funds reserve (15)	10,936	19,800
Financial assets reserve (15)	(166,151)	(131,089)
Accumulated surpluses	17,189,235	15,416,127
<b>TOTAL EQUITY</b>	<b>17,034,020</b>	15,304,838



## Statement of changes in equity

2019	Accumulated Surpluses	Restricted Funds Reserve	Financial Assets Reserve	Total
Balance at 1 April 2018	15,416,127	19,800	(131,089)	<b>15,304,838</b>
Surplus for the year	1,771,039			<b>1,771,039</b>
<b>Other comprehensive income for the year</b>			(41,857)	<b>(41,857)</b>
Total other comprehensive income for the year	1,771,039		(41,857)	<b>1,729,182</b>
Transfer to accumulated surpluses for amounts expended from restricted funds reserve	8,864	(8,864)		
Transfer to accumulated surpluses for net realised loss on financial assets disposed of during the year	(6,795)		6,795	
<b>Balance at 31 March 2019</b>	<b>17,189,235</b>	<b>10,936</b>	<b>(166,151)</b>	<b>17,034,020</b>
2018	Accumulated Surpluses	Restricted Funds Reserve	Financial Assets Reserve	Total
Balance at 1 April 2017	15,855,074			15,855,074
Deficit for the year	(419,147)			(419,147)
			(131,089)	(131,089)
<b>Total other comprehensive income for the year</b>	(419,147)		(131,089)	<b>(550,236)</b>
Net transfer of unspent funds received from bequests	(19,800)	19,800		
<b>Balance at 31 March 2018</b>	<b>15,416,127</b>	<b>19,800</b>	<b>(131,089)</b>	<b>15,304,838</b>

## Statement of cash flows

	2019	2018
<b>CASH FLOWS FROM OPERATING ACTIVITIES:</b>		
Receipts from customers and members	<b>565,864</b>	661,669
Payments to suppliers and employees	<b>(1,196,467)</b>	(1,187,204)
Donations and bequests received	<b>29,281</b>	44,150
Interest received	<b>32,110</b>	142,020
Grants received	<b>6,483</b>	52,993
Net cash flows from/(used in) operating activities	<b>(562,729)</b>	(286,372)
<b>CASH FLOWS FROM INVESTING ACTIVITIES:</b>		
Net proceeds from sale of property	<b>2,609,128</b>	-
Proceeds from sale of financial assets	<b>350,000</b>	-
Purchase of property, plant and equipment	<b>(56,319)</b>	(54,946)
Net proceeds from held to maturity investments	-	7,650,000
Purchase of other financial assets	-	(7,372,000)
Net cash flows (used in) from investing activities	<b>2,902,809</b>	223,054
Net increase in cash and cash equivalents	<b>2,340,080</b>	(63,318)
Cash and cash equivalents at beginning of year	<b>170,422</b>	233,740
<b>Cash and cash equivalents at end of year</b>	<b>2,510,502</b>	170,422



## Notes to the concise financial report for the year ended 31 March 2019

The concise financial report covers Australian War Widows Queensland as an individual entity. Australian War Widows Queensland is a not-for-profit Company, registered and domiciled in Australia. The principal activities of the Company for the year ended 31 March 2019 were to watch over and protect the interests of war widows and providing suitable housing accommodation for members when such allocation is necessary. The functional and presentation currency of Australian War Widows Queensland is Australian dollars.

Comparatives are consistent with prior years, unless otherwise stated. War widows and providing suitable housing accommodation for members when such allocation is necessary.

### 1. Basis of preparation

The concise financial report relates to Australian War Widows Queensland for the year ended 31 March 2019. The concise financial report has been prepared in accordance with Australian Accounting Standard AASB 1039: Concise Financial Reports. The accounting policies adopted have been consistently applied to all financial periods presented unless otherwise stated.

### 2. Revenue & other income

REVENUE & OTHER INCOME	Note	2019	2018
Rental revenue		501,966	536,634
Member activities		7,145	14,503
Grants		6,483	52,993
Donations & bequests		29,281	44,150
Shop items		820	434
Other revenue		6,008	5,425
Interest income		32,110	121,995
Member subscriptions		48,349	55,881
Distribution income from investments		319,622	51,658
		951,784	883,673
Other Income			
Net gain on disposal of property, plant & equipment	(a)	<b>2,189,812</b>	

(a) The net gain on disposal of property, plant and equipment in the 2019 financial year is attributable to the disposal of the property at Toowong on 15 May 2018.

### After balance date events

The full financial report was authorised for issue on 21 June 2019 by the board of directors. No matters of circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

## Directors' declaration

The directors declare that in their opinion:

- the concise financial report for Australian War Widows Queensland complies with Accounting Standard AASB 1039: Concise Financial Reports; and
- is an extract from the full financial report for the year ended 31 March 2019 and has been derived from and is consistent with the full financial report of Australian War Widows Queensland.

This declaration is made in accordance with a resolution of the Board of Directors.

Director (Chairman)



Director (State President)



Dated this 2nd of July 2019

## INDEPENDENT AUDIT REPORT TO THE MEMBERS OF AUSTRALIAN WAR WIDOWS QUEENSLAND REPORT ON THE CONCISE FINANCIAL REPORT

### Opinion

We have audited the concise financial report of Australian War Widows (Queensland) ('the Company'), which comprises the statement of financial position as at 31 March 2019, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended and related notes, derived from the audited financial report of the Company for the year ended 31 March 2019 and the discussion and analysis. In our opinion, the accompanying concise financial report, including the discussion and analysis of the Company complies with Accounting Standard AASB 1039 Concise Financial Reports.

### Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described as in the Auditor's Responsibilities for the Audit of the Concise Financial Report section of our report. We are independent of the Company in accordance with the auditor independence requirements of Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the concise financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Concise financial report

The concise financial report does not contain all the disclosures required by Australian Accounting Standards in the preparation of the financial report. Reading the concise financial report and the auditor's report thereon, is not a substitute for reading the financial report and the auditor's report thereon. The concise financial report and the financial report do not reflect the effects of events that occurred subsequent to the date of our report on the financial report.

### The financial report and our report thereon

We expressed an unmodified audit opinion on the financial report in our report dated 26 June 2019.

### Other information

The directors are responsible for the other information. The other information obtained at the date of this auditor's report is included in the Annual Report excluding the concise financial report. Our opinion on the concise financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the concise financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### Responsibilities of the Directors for the concise financial report

The directors are responsible for the preparation of the concise financial report in accordance with Accounting Standard 1039 Concise Financial Reports and for such internal control as the directors determine are necessary to enable the preparation of the concise financial report.

### Auditor's responsibilities for the audit of the concise financial report

Our responsibility is to express an opinion on whether the concise financial report, in all material respects, complies with AASB 1039 Concise Financial Reports and whether the discussion and analysis complies with AASB 1039 Concise Financial Reports based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

UHY HAINES NORTON  
Chartered Accountants

*UHY Haines Norton*

**UHY HAINES NORTON**  
Chartered Accountants

*Reece Jory*

Reece Jory  
Partner  
Brisbane, 10 July 2019

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